

# WIN A BOAT!

WITH RHEEM &  
TRADELINK

Tradelink®

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“Reel it in with Rheem and Tradelink –  
Win a Quintrex F400 Explorer Trophy Fish Boat” Promotion

One per region to be won: NSW/ACT, VIC/TAS, QLD and WA/SA/NT.

## TERMS AND CONDITIONS

1. The Promoter is Rheem Australia Pty Ltd (ABN 21 098 823 511), of 1 Alan Street, Rydalmere NSW 2116. Telephone (02) 9684 9100.
2. This Promotion commences for purchases of Eligible Products (defined below) at 7.00am AEDT on 01/04/22 (“Start Date”) and closes for purchases of Eligible Products at 11.59pm AEST on 31/07/22.
3. Entries into the Promotion open on the Start Date and must be received by 11:59pm AEST on 07/08/22 (“Promotional Period”). Any entry received outside the Promotional Period is invalid.
4. Information on how to enter and the prizes form part of these Terms and Conditions. Entry into this Promotion is deemed to be acceptance of these Terms & Conditions.
5. Eligible Products are selected Rheem, Vulcan or AquaMAX branded water heaters (as specified on [www.winwithrheem.com.au](http://www.winwithrheem.com.au)), and purchased from the Promoter or an authorised re-seller (being any retailer in Australia who can issue a valid tax invoice).

### ELIGIBILITY

6. Entry into this promotion is only open to businesses and individuals who hold both a Tradelink trading account and a “Rheem Rewards” account, and who:
  - a. in the case of businesses, are located within Australia and provide plumbing services in Australia; and
  - b. in the case of individuals, are registered plumbers holding a current valid plumber’s licence issued in an Australian state or territory, and are aged 18 years or older, (“Eligible Entrants”).
7. Where an Eligible Entrant is a business, if drawn as a winner, the relevant prize will be awarded to the nominated authorised representative for that business as recorded in Rheem Rewards, unless the authorised representative requests, and the Promoter agrees in its sole discretion, that the prize be awarded to another individual. Any individual nominated by the authorised representative to receive a prize must provide his or her consent to receipt of the prize.
8. Employees (and their immediate families) of the Promoter, the Promoter’s related companies, Tradelink Pty Ltd, and agencies associated with this promotion, are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or stepchild (whether natural or by adoption), parent, stepparent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, stepbrother, stepsister or first cousin.

### HOW TO ENTER

9. To enter the promotion, an Eligible Entrant must:
  - a. during the Purchase Period, purchase any Eligible Product from a Tradelink store (see <https://tradelink.com.au/retail/find-us>); and then
  - b. during the Promotional Period:
    - i. visit [www.winwithrheem.com.au](http://www.winwithrheem.com.au);
    - ii. follow the prompts to the entry page;
    - iii. log into their Rheem Rewards account or input the requested details in order to set up a Rheem Rewards account (“Account”);
    - iv. select ‘Tradelink’ from the Merchant Name drop down list;
    - v. input details of the Eligible Product(s) purchased and register the Eligible Product(s) to their Account;
    - vi. upload a copy of their tax invoice showing details of the Eligible Product(s) purchased; and
    - vii. submit the fully completed online entry form.

10. There will be four (4) major prize draws with separate entry pools determined by the Eligible Entrant’s registered business address with Rheem Rewards, and eight (8) minor prize draws drawn from all valid entries, regardless of registered business address. Eligible Entrants for the major prize draw will be drawn from each of the following four regions:
  - a. Region 1: New South Wales and the Australian Capital Territory;
  - b. Region 2: Victoria and Tasmania;
  - c. Region 3: Queensland; and
  - d. Region 4: South Australia, Western Australia, and the Northern Territory.

11. Eligible Entrants will receive one (1) entry into the next minor draw for each Eligible Product purchased during the Purchase Period and validly recorded against their Account during the Promotional Period.
12. An Eligible Entrant who purchases twenty (20) Eligible Products during the Purchase Period and validly records those purchases against their Account during the Promotional Period, will receive one (1) entry into the major prize draw for that Eligible Entrant’s region. Each subsequent purchase of an Eligible Product by the Eligible Entrant which occurs during the Purchase Period and which is validly recorded against that entrant’s Account during the Promotional Period will generate one (1) additional entry into the major prize draw for that Eligible Entrant’s region.

For example, if an Eligible Entrant purchases 24 Eligible Products during the Purchase Period and validly records those purchases against the entrant’s Account during the Promotional Period, that Eligible Entrant will receive a total of five entries into the major prize draw for that Eligible Entrant’s region, as follows:

- a. the Eligible Entrant will receive their first entry into the relevant major prize draw once twenty (20) purchases are validly recorded against their Account; and
  - b. the Eligible Entrant will receive one additional entry into the relevant major prize draw for each of the 21st, 22nd, 23rd and 24th purchases that are validly recorded against their Account.
13. Multiple entries are permitted, subject to the following:
    - a. Only one (1) entry permitted per specified purchase requirement;
    - b. each Eligible Product must be recorded separately and in accordance with entry requirements.
  14. It is the responsibility of the Eligible Entrant to sign into their Account during the Promotional Period to record each Eligible Product purchased during the Purchase Period, in order to accrue the relevant entries.
  15. All entries must be submitted by a person in that person’s own name. Any automated entries, fraudulent entries, or entries by persons using an alias, will be invalid.

### VALIDATION

16. The Promoter reserves the right, at any time, to verify the validity of entries and the eligibility of entrants (including an entrant’s identity, age, place of residence, and status of his or her plumber’s licence where applicable) and reserves the right, in its sole discretion to disqualify any person who the Promoter has reason to believe is not an Eligible Entrant, has not complied with these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter’s discretion.
17. The Promoter may disqualify any person who is ineligible to enter this promotion, or any non-compliant entry (including an entry where an Eligible Entrant cannot provide proof of purchase of an Eligible Product), even if the Promoter only learns of that person’s ineligibility or the entry’s invalidity after the Promoter has awarded a prize to that person. In that case, the Promoter may require the person to return the prize or make a payment of the prize value to the Promoter.

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18. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
19. Incomplete entries will be deemed invalid.
20. Eligible Entrants must retain the original tax invoice, or a photocopy of the tax invoice, for each Eligible Product registered on an Account during the Promotional Period in connection with this promotion, for a period of 4 months after the end of the Promotional Period. Further, the Promoter may require Eligible Entrants to provide the relevant tax invoice (or copy) for verification purposes as a condition of the Eligible Entrant claiming a prize. Each tax invoice relating to the purchase of an Eligible Product must clearly indicate that the Eligible Product was purchased on a date falling within the Purchase Period but prior to the relevant entry into the promotion. Failure by an Eligible Entrant to provide proof of purchase of an Eligible Product when requested by the Promoter may, in the absolute discretion of the Promoter, result in invalidation of the relevant entries.

#### DRAW & NOTIFICATION OF WINNERS

21. All draws will be conducted at Anisimoff Legal, Suite 5, Erina Plaza, 210 Central Coast Highway, Erina NSW 2250.
22. For each draw, the Promoter may draw additional reserve entries and record them in order, in case an invalid entry is drawn, or an ineligible entrant is the winner of any draw.

#### Major prize draws

23. The major prize draws will occur at 11am AEST on 18/08/22.
24. The first valid entry drawn in each major prize draw will win the major prize, as detailed in the section titled "Major Prizes" below.
25. All winners of a major prize will be notified by a telephone call and email by 19/08/22, and the winners' names will then be published on [www.winwithrheem.com.au](http://www.winwithrheem.com.au) within 24 hours.
26. All major prize winners will be required to claim their prize by 5pm AEST on 15/09/22, by contacting the Promoter (either by email or telephone). If a major prize remains unclaimed at this time, then subject to any directions from the applicable regulatory authority:
  - a. the original winner of that prize will forfeit the prize;
  - b. an unclaimed prize draw(s) will occur from the relevant entry pool(s) at 11am AEST on 18/11/22 at the same address as the original draw;
  - c. the new winners(s) will be notified by phone or email by 21/11/22, and their name(s) will be published on the Promoter's website within 24 hours; and
  - d. the new winner will be required to claim their major prize by contacting the Promoter (by email or telephone).

For example, if the prize has not been claimed by the winner for NSW/ACT, then the new prize draw will be from the remaining pool of NSW/ACT entries.
27. If an unclaimed prize winner does not claim his or her prize by 12 noon AEST on 29/11/22, the prize will be forfeited by the new winner and will not be awarded to any individual.

#### Minor prize draws

28. Each minor prize draw will take place at 11:30am AEST on the dates specified below (references in the table to the time are to AEDT or AEST, as applicable)

Draw	Entries Open	Entries Close	Draw Date
Minor 1	7am, Friday, 1 April 2022	11.59pm, Sunday, 17 April 2022	Thursday, 21 April 2022
Minor 2	12.00am, Monday, 18 April 2022	11.59pm, Sunday, 1 May 2022	Thursday, 5 May 2022
Minor 3	12.00am, Monday, 2 May 2022	11.59pm, Sunday, 15 May 2022	Thursday, 19 May 2022
Minor 4	12.00am, Monday, 16 May 2022	11.59pm, Sunday, 29 May 2022	Thursday, 2 June 2022
Minor 5	12.00am, Monday, 30 May 2022	11.59pm, Sunday, 12 June 2022	Thursday, 16 June 2022
Minor 6	12.00am, Monday, 13 June 2022	11.59pm, Sunday, 26 June 2022	Thursday, 30 June 2022
Minor 7	12.00am, Monday, 27 June 2022	11.59pm, Sunday, 10 July 2022	Thursday, 14 July 2022
Minor 8	12.00am, Monday, 11 July 2022	11.59pm, Sunday, 24 July 2022	Thursday, 28 July 2022

29. The first valid entry drawn in each minor prize draw will win the minor prize, as detailed in the section titled "Minor Prizes" below.
30. An Eligible Entrant may win more than one minor prize in this promotion (if drawn as the winner in separate minor prize draws).
31. Minor prize winners will be notified by phone and email within 24 hours of the applicable prize draw, and their names will appear on the Promoter's website for 28 days after the draw.

#### PRIZE DETAILS

##### Major Prizes

32. Each major prize comprises:
  - i. 1x Quintrex F400 Explorer Trophy Fishing Boat;
  - ii. 1x Yamaha F40LA Outboard (2022 model);
  - iii. 1x Telwater Telasmall2 Alloy C Section Trailer;
  - iv. 1x Inshore Safety Kit including: BLA 4lb Galvanised Sand Anchor 2m of Chain & 30m Silver Rope Bundle, BLA Plastic Bailing Scoop, Mega Fire 1kg Fire Extinguisher, Easterner Gas Air Horn and Axis Waterproof Torch;

Each boat will have its very own custom boat wrap applied to each side of the hull to suit the Eligible Entrant's logo or design (winner is responsible for the design and ensuring that any logo or design is provided in a file format as requested by the Promoter). After the winner is announced, and the design is confirmed, it will take a further 6-8 weeks for the printing and set-up to be completed, along with delivery to the address specified below.

33. The following terms also apply to the major prizes:
  - a. the Quintrex F400 Explorer Trophy Fishing boat also comes with 3+2 year limited hull warranty (see <https://www.quintrex.com.au/aboutus/quintrexwarranty> for more details) but no extended warranty is given.
  - b. Insurance including accidental damage, installation, connection, and all other ancillary costs including petrol, are the responsibility of, and will be at the cost of, the winner.
  - c. The Promoter recommends the major prize winner obtain comprehensive insurance prior to delivery of the prize.
  - d. Each major prize is valued at up to \$31,950.
  - e. The winner must provide the Promoter with certified copies of all documentation as required by the Promoter before the major prize is delivered.
34. The major prize awarded for each region will be delivered to the Promoter's state office or warehouse located in that region as shown in the table below. The Promoter will contact each winner once the major prize has been delivered to the relevant Promoter state office/warehouse, and the winner will then be required to arrange pick-up of the prize at his or her own cost within the timeframe specified by the Promoter.

Prize Draw Region	Delivery Address
VIC & TAS	463 Warrigal Road, Moorabbin VIC 3189
NSW & ACT	1 Alan Street, Rydalmere NSW 2116
QLD	All Purpose Transport – 132-166 Gilmore Road, Berrinba QLD 4117 OR Ceva Logistics Townsville – 33-43 Kelli Street, Mount St John QLD 4818
WA, NT & SA	109 Caningvale Road, Caningvale WA 6155 OR 35 Jonal Drive, Cavan South SA 5094

35. A winner may request that the Promoter arranges for the major prize to be delivered to an alternative delivery location, and the Promoter may, in its sole discretion, agree to deliver the prize to the winner's nominated location. If it does so, the winner may need to pay any additional delivery charges, as notified by the Promoter. The final delivery address will be determined by the Promoter.
36. The Promoter will also provide the winner with operation guidelines and usage practices, but accepts no further responsibility regarding the operation, suitability and use of the major prize.

### Minor Prizes

37. Each minor prize consists of one x \$1,000 AUD (incl. GST) BCF eGift Card issued by Prezsee ("eGift Card"), to spend instore or online at [www.bcf.com.au](http://www.bcf.com.au) ("Online Store").
38. Use of eGift Cards is subject to any terms and conditions specified on the eGift Card, as well as those of the issuer found at <https://www.prezsee.com.au/doc/terms-of-sale/>, and those on the BCF website at: <https://www.bcf.com.au/customer-service/faqs.html> (bcf.com.au). It is the responsibility of any winner to be aware of these terms and conditions.
39. Any ancillary costs associated with redeeming the eGift Card are not included. The eGift Cards, and any unused balance on an eGift Card, cannot be redeemed for cash.
40. Total prize pool value in each region is AU\$39,950.00.

### GENERAL

41. If any prize/s (or part of any prize/s) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize/s (or that part of the prize) with a prize of equal value and/or specification, subject to any written direction from the applicable regulatory authority.
42. Unless otherwise expressly stated, prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash.
43. If for any reason a major prize winner does not take the major prize at or by the time stipulated by the Promoter after the prize has been delivered to the Promoter's state office or warehouse, then the major prize will be forfeited by the winner and neither cash nor any other form of compensation will be supplied in lieu of the major prize.
44. If, by the end of the Promotion, there is no prize winner or the prize winner cannot be found for a given prize, that information will be published on the Promoter's website on 01/12/22.

### MISCELLANEOUS PROVISIONS

45. Eligible Entrants consent to the Promoter using their name, likeness and/or image in the event they win a major or minor prize (including photograph, film and/or recording of the same) in any media for an unlimited period, without remuneration, for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
46. If this promotion is interfered with in any way or is not capable of being conducted as planned due to including without limitation, any force majeure event or if the Promoter's IT systems (or those of its contractors or agents) are infected by a computer virus, or there is any bug, tampering, unauthorised intervention, fraud, technical failure or any other problem beyond the reasonable control of the Promoter, which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law:
  - a. to disqualify any Eligible Entrant or any affected entries; or
  - b. subject to any written directions from a regulatory authority, to modify, suspend, postpone, terminate, or cancel the promotion.
47. In these Terms and Conditions, "force majeure event" means any event which is beyond the control of the Promoter, including but not limited to strike, lock-out or other industrial/labour disputes, war, riot, civil commotion, terrorist act, malicious damage, act of God, fire, flood, storm, natural disaster, global health emergency, epidemic, pandemic, quarantine, or compliance with any law or governmental order, rule, regulation, or direction.
48. Any cost associated with accessing a promotional website is the entrant's responsibility and is dependent on the Internet service provider used.
49. Nothing in these Terms & Conditions limits, excludes, restricts or modifies or purports to limit, exclude or modify any consumer guarantee, right or remedy conferred by the Australian Consumer Law and Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or any other similar applicable consumer protection laws that cannot be lawfully excluded, restricted or modified by agreement in the States and Territories of Australia ("Non-Excludable Guarantees"). All other terms, warranties, guarantees, rights or liability which would otherwise be implied or apply to these Terms & Conditions are excluded. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, to the extent permitted by law, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
50. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees the Promoter (including its respective officers, employees and agents) is not responsible, and excludes all liability whether in contract, tort (including negligence) or otherwise, for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of or in connection with:
  - i. this promotion or any prize (including, without limitation, the taking or using of a prize; or any tax liability incurred by a winner as a result of accepting a prize);
  - ii. any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
  - iii. any theft, unauthorised access or third-party interference; or
  - iv. any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
  - v. any variation in prize value to that stated in these Terms and Conditions; or
  - vi. any tax liability incurred by a winner or entrant.
51. Each winner of a prize agrees that they take and use the prize at their own risk.
52. As a condition of accepting a major or minor prize, each winner must sign any legal documentation as and, in the form, required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.
53. The Promoter collects personal information of the entrants to this promotion in order to conduct this promotion (including names, business addresses, mobile numbers and email addresses). If the personal information is not provided, the person will not be able to enter the promotion or accept a prize. All personal information will be handled by the Promoter in accordance with its Privacy Policy (which can be found at [www.rheem.com.au/privacy](http://www.rheem.com.au/privacy)) and these Terms and Conditions. The Privacy Policy also contains information about how entrants may opt out, access, update or correct their PI, how entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter.
54. The Promoter may disclose entrants' personal information to Tradelink Pty Ltd (ABN 29 000 003 832) to enable Tradelink to communicate directly with entrants regarding the promotion, including the entrant's progress towards meeting the threshold for entry into the relevant major prize draw. Tradelink will handle entrants' personal information in accordance with its own Privacy Policy which can be found at <https://tradelink.com.au/privacy-policy/>.
55. By entering this promotion and (if applicable) accepting a prize, each entrant is consenting to the Promoter's handling of their personal information in accordance with the Promoter's Privacy Policy and these Terms and Conditions (including disclosure to Tradelink Pty Ltd for the purposes described in paragraph 0). This use includes the use by the Promoter of entrants' personal information for direct marketing purposes. Individuals may choose to opt-out of the use of their personal information for direct marketing purposes by contacting the Promoter's privacy officer either by:
  - a. post to 1 Alan Street, Rydalmere NSW 2116, Australia or PO Box 7508, Silverwater NSW 2128;
  - b. email to [privacy@rheem.com.au](mailto:privacy@rheem.com.au); or
  - c. telephone on (02) 9684 9100.
56. The Promoter will not disclose PI to any entity outside of Australia.
57. The Promoter's decisions in relation to this promotion are final and no correspondence or communication will be entered into in relation any aspect of this promotion.
58. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
59. Authorised in Australia under state license / permit numbers: NSW TP/01270; SA T21/1850; ACT TP21/02092.